

PROVIDER BULLETIN

#08-2018

TO: Participating hospitals and ambulatory surgical centers

FROM: Provider Contracting and Reimbursement

DATE: May 15, 2018

SUBJECT: Reminder: Enhanced claim edits to align with industry standard billing rules

We are sending you this bulletin to remind you that starting June 10, 2018, Independence Blue Cross (Independence) is implementing a claim editing process during prepayment review to increase compliance with current industry standards and support the automated application of correct national coding principles. If you have been submitting claims in accordance with industry standards, you will have no issues with the topics in this bulletin. However, if you have not, please be advised that you may see an increase in claim rejections and/or denials processed once the claim edits begin. Some examples of what you can expect to see are listed below.

Modifiers

While modifiers are only required on outpatient claims reimbursed according to Ambulatory Payment Classifications (APC), should modifiers be billed on non-APC reimbursed claims, it must be in accordance with national billing standards, such as:

- Centers for Medicare & Medicaid Services (CMS)
- American Medical Association (AMA) Current Procedural Terminology (CPT®) coding quidelines
- CMS HCPCS LEVEL II Manual coding guidelines

ICD-10 coding

ICD-10 codes must be billed according to the highest level of specificity. In addition, primary diagnosis codes cannot be billed with the following:

- diagnosis of external causes
- manifestation codes
- secondary diagnosis code

continued on the next page

We encourage you to share this information with appropriate members of your staff.

More information

Please review the *Partners in Health Update*SM article, *Update: Enhanced claim edits to support correct coding principles to begin in June 2018*, which was posted on the Independence Provider News Center on May 15, 2018. For further questions about the enhanced claim editing process, review our *Claim edit enhancements: Frequently asked questions (FAQ)*, which can also be found on Independence NaviNet® Plan Central in the Frequently Asked Questions section under Administrative Tools & Resources.

If you still have questions after reviewing these resources, please send an email to claimeditquestions@ibx.com.

CPT Copyright 2017 American Medical Association. All rights reserved. CPT® is a registered trademark of the American Medical Association.

NaviNet is a registered trademark of NaviNet, Inc., an independent company.