



**Independence  
Blue Cross**

# 2008 Provider Publication Cumulative Index

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*Note: Partners in Health Update<sup>SM</sup> articles are specific to a provider type. The audience is identified by the following indicators:*

- P – Professional
- F – Facility
- A – Ancillary

# Partners in Health Update<sup>SM</sup>

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## ANNOUNCEMENTS

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<b>BCBSA-mandated ID card style change</b> September 2008	P, F, A
<b>Call one number for your needs</b> September 2008	P, F, A
<b>Step out and walk for diabetes!</b> September 2008	P, F, A
<b>Update your provider information with IBC</b> February 2008	P, F, A

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## APPEALS

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<b>Enhanced Facility Peer-to-Peer Reconsideration and new Inpatient Appeal process</b> January 2008	F
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## BILLING

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<b>Antepartum care billing</b> October 2008	P
<b>Home infusion drug billing reminder</b> September 2008	P, F, A
<b>IBC rejecting paper claims submitted on forms CMS-1500 (12/90) and UB-92</b> January 2008                      April 2008 February 2008                    May 2008 March 2008                        June 2008	P, F, A
<b>Important notice regarding timely claims filing requirements</b> October 2008	P, F, A
<b>KHPE commercial HMO/POS and PA PPO claims address changes for paper claim submissions</b> January 2008	P, F, A
<b>Medicare Advantage Private Fee-for-Service: balance billing</b> December 2008	P

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BILLING (CONTINUED)

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<b>Medicare claims address changes for paper claims submissions</b> May 2008	P, F, A
<b>Modifier 51 overpayments identified</b> January 2008	P
<b>New Claims and Billing website introduced</b> August 2008	P, F, A
<b>New payment rationale for Medicare-eligible commercial members without Medicare Part B</b> January 2008	P, F, A
<b>Paper claims submission guidelines</b> January 2008 March 2008	P, F, A
<b>Payer codes for Select Advantage Private Fee-for-Service</b> March 2008	P, F, A
<b>Present on admission indicator billing requirements</b> December 2008	F
<b>Redesigned HIPAA 835 available in December</b> November 2008	P, F, A
<b>Revised Claims Preprocessing Edits Claims Resolution worksheet now available on ibx.com</b> August 2008	P, A
<b>Select Advantage 2009 terms and conditions now available</b> December 2008	P, F, A
<b>Submission instructions for Independence Administrators claims</b> June 2008	P, F, A
<b>Submit Coordination of Benefits information electronically</b> November 2008	P
<b>Submit Coordination of Benefits information electronically</b> December 2008	P, F
<b>Tips for submitting claims adjustments</b> September 2008	P, F, A
<b>Use the correct P.O. Box when submitting paper claims</b> August 2008	P, F, A

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### BILLING (CONTINUED)

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<b>Updated QIPS Manual now available</b> July 2008	P, F, A
<b>Upcoming CFID provider audits</b> October 2008	P, F, A
<b>Valid NDC required on claims submitted for drugs (e.g., J codes and other drug codes)</b> October 2008 November 2008 December 2008 (Specialty Pharmacy)	P, F, A

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### BLUECARD<sup>®</sup>

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<b>Fall 2008 edition of <i>Inside IPP</i> now available</b> October 2008	F, A
<b><i>Inside IPP</i> – a newsletter for Inter-Plan Programs providers</b> July 2008	F, A
<b>Introducing <i>Inside IPP</i> – a newsletter for Inter-Plan Program providers</b> May 2008	F, A

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### CLASS ACTION

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<b>Provider Claim Payment Appeal process</b> March 2008	P
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### CREDENTIALING

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<b>Planned maintenance on Universal Credentialing Datasource</b> August 2008	P
<b>Reassessment for ancillary providers</b> November 2008 December 2008	A
<b>Sleep Medicine added to Provider Directory</b> October 2008	P

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MEDICAL

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<b>Advance policy change notifications available online</b> January 2008                      March 2008 February 2008                      April 2008	P, F, A
<b>All policy information now available on the Web</b> October 2008	P, F, A
<b>Announcing the Oncology Case Management program</b> October 2008	P, F, A
<b>Benefits clarification language</b> December 2008	P, F, A
<b>Change in Medical Necessity definition</b> June 2008	P, F, A
<b>Changes to precertification requirements for outpatient mental health</b> December 2008	P
<b>ClaimCheck<sup>®</sup> offers automated claim evaluation</b> May 2008 December 2008	P, F, A
<b>Clinical criteria used for utilization management determinations</b> December 2008	P, F, A
<b>Clinical decision support criteria</b> June 2008	P, F, A
<b>Coverage of long-term invasive continuous glucose monitoring systems</b> December 2008	P, F, A
<b>How fraud investigations help keep health care costs down</b> July 2008	P, F, A
<b>Incentives for UM decisions</b> October 2008	P, F, A
<b>Independence Blue Cross to publish position on Never Events and Preventable Adverse Events</b> December 2008	P, F, A
<b>Modifier-25: clarification for evaluation and management (E&amp;M) services and chemotherapy services</b> April 2008	P, F, A

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MEDICAL (CONTINUED)

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<b>Modifier 57 and Modifier 59</b> September 2008	P, F, A
<b>Network Coordinator Locator Tool now available on ibx.com</b> August 2008	P, F, A
<b>New look for member ID cards</b> November 2008	P, F, A
<b>Policy notifications available online</b> March 2008                      July 2008 April 2008                      August 2008 June 2008	P, F, A
<b>Policy notifications posted as of August 8, 2008</b> September 2008	P, F, A
<b>Policy notifications posted as of September 12, 2008</b> October 2008	P, F, A
<b>Policy notifications posted as of October 15, 2008</b> November 2008	P, F, A
<b>Policy notifications posted as of November 12, 2008</b> December 2008	P, F, A
<b>Precertification required for Medical Infusion Therapy Drugs</b> February 2008	P, F, A
<b>Precertification required for services performed by mobile radiology sites</b> May 2008	F, A
<b>Transition to all-electronic authorization inquiry and submission – Part II</b> July 2008                      September 2008 August 2008                      October 2008	P, F, A
<b>Reminder: members may receive OB/GYN services without a referral</b> December 2008	P, F
<b>Robotic surgical system not eligible for separate reimbursement consideration</b> November 2008	P, F, A
<b>Stay tuned – Transition to all-electronic authorization inquiry and submission continues</b> November 2008 December 2008	P, F, A

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MEDICAL (CONTINUED)

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<b>Two new article series now available online: hospice care and teratogenic medications</b>	<b>P, F, A</b>
May 2008	
<b>Enclosure</b> – Offering hope in the face of apparent hopelessness: Hospice enhances end-of-life care	P, F, A
<b>Enclosure</b> – Safely prescribing potentially teratogenic medications to women	P
<b>Updated reporting requirements for anesthesia services performed by providers in anesthesia specialties for a cancelled or discontinued procedure</b>	<b>P, F, A</b>
November 2008	

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NATIONAL PROVIDER IDENTIFIER (NPI)

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<b>Beginning May 23, 2008, claims submitted without a valid, registered NPI will reject</b>	<b>P, F, A</b>
April 2008	
May 2008	
<b>Claims submitted without a valid, registered NPI will reject</b>	<b>P, F, A</b>
June 2008	October 2008
July 2008	November 2008
August 2008	December 2008
September 2008	
<b>IBC's NPI contingency plan to continue through May 23, 2008</b>	<b>P, F, A</b>
January 2008	March 2008
February 2008	
<b>May 23, 2008, is here! Are you using your registered NPI?</b>	<b>P, F, A</b>
June 2008	
<b>NPI resources</b>	<b>P, F, A</b>
March 2008	
<b>NPIs must be registered with IBC</b>	<b>P, F, A</b>
January 2008	March 2008
February 2008	
<b>Register your NPI online with provider registration web form</b>	<b>P, F, A</b>
January 2008	March 2008
February 2008	

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### NAVINET<sup>®</sup>

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<b>Benefits of submitting precertification requests through the AIM portal</b> July 2008	P, F, A
<b>Changes to NaviNet<sup>®</sup> transaction management feature</b> April 2008	P
<b>Claim INFO transactions now available on NaviNet<sup>®</sup></b> March 2008 April 2008	P
<b>Drug Pre-Authorization on NaviNet<sup>®</sup></b> October 2008	P
<b>Electronic Fund Transfer feature available through NaviNet<sup>®</sup></b> February 2008	P, F, A
<b>Enhancements to NaviNet<sup>®</sup> home infusion and chemotherapy/infusion transactions</b> January 2008	P, F, A
<b>Enhancements to NaviNet<sup>®</sup> Plan Central</b> August 2008	P, F, A
<b>NaviNet<sup>®</sup> and BlueExchange<sup>®</sup> Claim Status Inquiry</b> August 2008	P, F, A
<b>NaviNet<sup>®</sup> and capitation roster report</b> September 2008	P
<b>NaviNet<sup>®</sup> and Electronic Funds Transfer</b> November 2008	P, F, A
<b>NaviNet<sup>®</sup> interactive training demos</b> June 2008	P, F, A
<b>Use NaviNet<sup>®</sup> ER Admission Notification transaction for emergent admission notification</b> May 2008	F



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### PHARMACY

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<b>Annual Synagis® (palivizumab) distribution program</b> September 2008 October 2008	P, F, A
<b>Biotech/Specialty injectables update for Flex Series, Personal Choice® HSA-qualified High Deductible Health Plan (HDHP), and Individual HMO products</b> June 2008	P, F, A
<b>Expanded Blood Glucose Meter Program offered to members</b> November 2008	P, F, A
<b>Medicare formulary updates</b> December 2008	P
<b>Medicare Part D formulary updates</b> May 2008	P, F, A
<b>No Pay Copay wrap-up</b> January 2008	P, F, A
<b>Precertification required for some Medicare Part B injectable drugs</b> October 2008	P
<b>Prescription drug updates</b> March 2008 June 2008	September 2008 December 2008 P, F, A
<b>Reminder: albuterol inhalers with CFC propellants will no longer be available as of January 1, 2009</b> December 2008	P, F, A
<b>Reminder for Medicare Part D formulary changes</b> November 2008	P, F, A
<b>Rx for Better Health ends December 31, 2008</b> December 2008	P, F, A
<b>Rx for Better Health offers copay waivers for certain drugs</b> June 2008	P, F, A
<b>Select Drug Program® Formulary changes effective July 1, 2008</b> June 2008	P, F, A

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### PHARMACY (CONTINUED)

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<b>Select Drug Program<sup>®</sup> Formulary updates</b>	<b>P, F, A</b>
March 2008	
September 2008	
December 2008	
<b>Starting July 1, 2008, Rx for Better Health waives copays</b>	<b>P, F, A</b>
July 2008	

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### POLICY

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<b>Bariatric surgery medical policy #11.03.02d</b>	<b>P, F, A</b>
March 2008	
<b>Coverage change regarding wheelchairs</b>	<b>P, F, A</b>
July 2008	
<b>Home uterine activity monitoring (HUAM) devices medical policy #05.00.65c</b>	<b>P, F, A</b>
March 2008	
<b>PPO network rules for Provision of Specialty Services</b>	<b>P, F, A</b>
March 2008	
<b>Septoplasty, rhinoplasty, and septorhinoplasty medical policy #11.16.01d</b>	<b>P, F, A</b>
May 2008	

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### PREVENTIVE HEALTH

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<b>Clinical Insights now available</b>	<b>P</b>
November 2008	
<b>Colorectal cancer awareness literature available</b>	<b>P</b>
April 2008	
<b>Colorectal cancer screenings coverage enhanced</b>	<b>P, F, A</b>
December 2008	
<b>Connections<sup>SM</sup> Health Management Program provider satisfaction survey</b>	<b>P, F, A</b>
April 2008	

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PREVENTIVE HEALTH (CONTINUED)

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<b>Connections<sup>SM</sup> Health Management Programs: supporting our members, your patients</b>	<b>P, F, A</b>
January 2008	August 2008
February 2008	September 2008
March 2008	October 2008
May 2008	November 2008
July 2008	December 2008
<b>Connections<sup>SM</sup> Kidney Program ends April 30, 2008</b>	<b>P, F, A</b>
March 2008	
April 2008	
<b>Encourage members to receive colorectal cancer screening</b>	<b>P</b>
March 2008	
<b>Enhancements<sup>SM</sup> made to the Connections<sup>SM</sup> Program</b>	<b>P, F, A</b>
December 2008	
<b>Factors that may affect members receiving cancer-prevention screenings</b>	<b>P</b>
July 2008	
<b>IBC partners with Quest Diagnostics<sup>®</sup> to improve colorectal cancer screening compliance</b>	<b>P</b>
July 2008	
<b>Improving Medicare members' health with SilverSneakers<sup>®</sup></b>	<b>P, F, A</b>
October 2008	
November 2008	
<b>Medical decision aids help patients make the right choices</b>	<b>P, F, A</b>
January 2008	
<b>National Breast Cancer Awareness Month</b>	<b>P</b>
October 2008	
<b>New <i>Clinical Practice Guidelines</i> now available</b>	<b>P</b>
November 2008	
<b>Resources available to doctors and members to improve medical decisions</b>	<b>P, F, A</b>
April 2008	
<b>Silver Sneakers<sup>®</sup>: a new program offered by IBC</b>	<b>P, F, A</b>
January 2008	
<b>SMART<sup>®</sup> Registry release date changed</b>	<b>P, F, A</b>
January 2008	

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### PREVENTIVE HEALTH (CONTINUED)

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<b>SMART<sup>®</sup> Registry release for June 2008</b> May 2008	P, F, A
<b>SMART<sup>®</sup> Registry to provide information on medication persistence</b> June 2008	P, F
<b>The Connections<sup>SM</sup> Health Management Programs 2008 Annual Update is now available</b> September 2008	P, F, A
<b>Updated overview guides now available for substance-use disorders, depression, and suicide</b> August 2008	P

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### PRODUCTS

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<b>Clarification to member benefits</b> March 2008	P, F, A
<b>IBC introduces new Personal Choice<sup>®</sup> Flex High Deductable Health Plan (HDHP) flexibility for large group customers</b> January 2008	P, F, A
<b>Keystone Direct Point-of-Service (POS): offering members more direct access to participating providers</b> October 2008 December 2008	P, F, A
<b>Keystone Direct Point-of-Service (POS): offering members more direct access to participating specialists</b> May 2008 June 2008 July 2008	P, F, A
<b>Medicare Private Fee-for-Service: how to become a deemed provider</b> August 2008	P
<b>Medicare Private Fee-for-Service: how to submit a claim</b> September 2008	P
<b>Medicare Private Fee-for-Service now available</b> January 2008	P, F, A
<b>Medicare Private Fee-for-Service: requirements for deemed providers</b> November 2008	P, F, A

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### PRODUCTS (CONTINUED)

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<b>Select Advantage Private Fee-for-Service provider appeals</b> October 2008	<b>P</b>
<b>Treating the special needs patient</b> June 2008	<b>P</b>

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### QUALITY MANAGEMENT

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<b>2007 General medical record review, clinical appropriateness, and continuity-of-care assessment</b> May 2008	<b>P</b>
<b>Drug Utilization Review results</b> July 2008	<b>P</b>
<b>Updating your CAQH online data</b> March 2008	<b>P</b>

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### SPECIALTY PHARMACY

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<b>Important changes about self-injectable drug coverage coming January 1, 2010</b> December 2008	<b>P, F, A</b>
<b>Valid NDC required on claims submitted for drugs (e.g., J codes and other drug codes)</b> October 2008 (Billing) November 2008 (Billing) December 2008	<b>P, F, A</b>

## ***Inside IPP***

**2008 BlueCard® Program satisfaction survey**  
Spring 2008

**2008 BlueCard® Program satisfaction survey reminder**  
Summer 2008

**BlueCard® FAQs now online**  
Summer 2008

**Blues move to automatic crossover for all Medicare claims:  
All claims will be automatically submitted to the secondary payer**  
Fall 2008

**Clarification on the BlueCard® Program for members who travel or  
live outside of the service area**  
Spring 2008

**Enclosure** – The BlueCard/Out-of-Area Program “Enclosure” (facility claims only)  
Spring 2008

**Consumer directed health care and health care debit cards**  
Winter 2008

**Coordination of benefits questionnaire now available online**  
Spring 2008

**Did you know? Learn three ways to validate member eligibility and benefits**  
Summer 2008

**FAQ for Medicare Advantage Private Fee-for-Service**  
Fall 2008

**Glossary of BlueCard® Program terms**  
Winter 2008

**Helpful Q&As and quick tips for filing claims**  
Fall 2008

**IBC’s medical records management process improvement**  
Spring 2008

**In the spotlight: DVHC**  
Summer 2008

**Medicare Advantage claims steps to follow**  
Fall 2008

**Medicare Advantage overview**  
Fall 2008

## ***Inside IPP***

**Medicare-related claims: Present on Admission indicator for institutional billing**

Fall 2008

**Medicare secondary billing**

Fall 2008

**Provider Satisfaction Survey**

Winter 2008

**Quick tips on filing claims**

Winter 2008

**Reminder about precertification/preauthorization for services**

Winter 2008

**Upcoming changes in COB administration**

Summer 2008

## ***Coding Guidelines and Policy Update***

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### **CLAIM PAYMENT POLICY**

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**Direct Access Obstetrics/Gynecology (OB/GYN) (00.09.01c)**  
Summer 2008

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### **EXPERIMENTAL/INVESTIGATIONAL POLICIES**

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**Breast Ductal Lavage and Breast Duct Endoscopy (11.08.28)**  
Summer 2008

**Cold Laser Therapy (07.00.14c)**  
Summer 2008

**Cryosurgical Ablation of Breast Tumors (11.08.27c)**  
Spring 2008

**Full-Body Computerized Tomography (CT) Scan Screening (09.00.24b)**  
Spring 2008

**Magnetoencephalography (MEG) with Magnetic Source Imaging (MSI) (07.03.10a)**  
Spring 2008

**Microwave Thermotherapy for Primary Breast Cancer (11.08.26a)**  
Summer 2008

**Prolotherapy (11.14.15b)**  
Summer 2008

**Scintimammography (09.00.39)**  
Summer 2008

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### **MEDICAL POLICIES**

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**Abdominoplasty and/or Panniculectomy (11.08.06e)**  
Spring 2008

**Application and Removal of Tattoos (11.08.05c)**  
Spring 2008

**Assays of Genetic Expression in Tumor Tissue for Breast Cancer Prognosis (06.02.27b)**  
Spring 2008



## ***Coding Guidelines and Policy Update***

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### **MEDICAL POLICIES (CONTINUED)**

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**Cardiac Event Detection Monitoring (External Loop Monitoring) (07.02.12b)**  
Spring 2008

**Catheter Ablation of Cardiac Arrhythmias (11.02.06d)**  
Summer 2008

**Debridement of Mycotic and Symptomatic Non-Mycotic Hypertrophic Nails (11.08.17a)**  
Summer 2008

**Electronic Speech Aids (05.00.23b)**  
Spring 2008

**Endovascular Stent-Graft Repair of Thoracic Aortic Aneurysm (11.02.17b)**  
Summer 2008

**Evaluation and Management (E&M) of Diabetic Peripheral Neuropathy  
with Loss of Protective Sensation (LOPS) (07.03.15a)**  
Summer 2008

**Hair Transplants and Cranial Protheses (Wigs) (11.08.01c)**  
Spring 2008

**High-Frequency Chest Wall Oscillation Devices (05.00.14c)**  
Summer 2008

**In Vitro Allergy Testing (06.02.26a)**  
Spring 2008

**Microprocessor-Controlled Prosthetic Knees (11.14.21a)**  
Spring 2008

**Prophylactic Mastectomy (11.08.19d)**  
Spring 2008

**Pulse Oximetry Device in the Home Setting (05.00.31b)**  
Summer 2008

**Radiofrequency Ablation of Osteoid Osteomas (11.00.12a)**  
Spring 2008

**Removal of Breast Implants (11.08.14d)**  
Spring 2008

**Routine Foot Care (07.07.01d)**  
Summer 2008

**Sacral Nerve Stimulation for Continence Control (11.17.04e)**  
Summer 2008

## ***Coding Guidelines and Policy Update***

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### **MEDICAL POLICIES (CONTINUED)**

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**Seat Lift Mechanisms (05.00.43c)**

Spring 2008

**Solid Organ Transplants (11.00.09b)**

Spring 2008

**Treatment of Medical and Surgical Complications (11.00.02e)**

Spring 2008

**Uterine Artery Embolization for the Treatment of Fibroids (11.06.04e)**

Spring 2008

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### **MORE INFORMATION**

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**Policy change notifications available online**

Spring 2008

Summer 2008

**Physician volunteers needed to assist in developing medical policies**

Spring 2008

Summer 2008

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### **NOT MEDICALLY NECESSARY POLICY**

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**Electron Beam Computed Tomography (EBCT) for Screening Evaluations (09.00.02d)**

Summer 2008

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NaviNet® is a registered trademark of NaviNet, Inc.

SMART® is a registered trademark of Health Dialog Services, Incorporated, an independent company.

SilverSneakers® is a registered mark of Healthways, Inc., an independent company.

American Specialty Health, Inc. is an independent company that administers its Quit&Fit smoking cessation program for Independence Blue Cross members.