

Section 6: Engagement Incentive program (adult practices)

The Engagement Incentive program encourages collaboration and teamwork between Independence and its participating practices. We at Independence want to see you succeed in QIPS. Our team of Population Health Specialists will work with practices with lower QPM scores to help them improve their performance.

Am I eligible?

If your practice has been selected to participate in the Engagement Incentive program, you will be notified at the start of the program via the email address you provided during the opt-in process.

To qualify, you must:

- have earned a QPM tier of 5 in MY 2020; and a QPM mean band of ≥ 4 in MY 2021
- not be participating with Tandigm Health
- accept all Independence HMO/POS/PPO benefit plans
- be a Family/General or Internal Medicine/Geriatrics practice
- have opted into QIPS for the measurement year and have all your information up to date

What are the program requirements?

To remain in the program throughout the year, there are additional requirements you must meet to show that you are committed to working with us to improve your performance:

- meet with a Population Health Specialist from Independence at least six times a year, either in person or via telephone
- log into PEAR AR monthly
- download your *Gaps in Care* report from PEAR AR quarterly
- show evidence of proactive member outreach to address the member's gap(s) in care (i.e., cancer screenings, diabetic care, vaccinations)
- participate in at least one available quality program (i.e., PEAR CV, Labcorp home programs: iFOBT, HbA1c, Microalbumin, and eGFR)

When are incentive payments made?

You will receive a monthly incentive payment of \$1.50 PMPM for meeting the program requirements. Practices will be reviewed on a quarterly basis to ensure they are meeting the requirements.

What if I don't meet the requirements?

If you do not meet the requirements during the quarterly review, we will temporarily suspend payments. You will be notified by a Population Health Specialist that payments are being turned off and an email will be sent to the address provided during the opt-in process. Payments **may** resume at the next quarterly review if requirements are met. However, you will **NOT** be retrospectively reimbursed during the time that payments are shut off.

If your practice is in the shut-off period at the end of the year and is eligible for engagement for the next year, you will **NOT** receive a payment in the new year until you meet engagement requirements.