



**PROVIDER BULLETIN**  
**#24-2013**

**TO:** Participating hospitals and ambulatory surgical centers

**FROM:** Contracting and Provider Networks

**DATE:** November 22, 2013

**SUBJECT:** Use Correct NAIC Codes

The purpose of this bulletin is to reinforce the use of correct NAIC codes when billing electronically for AmeriHealth members.

Starting January 1, 2014, we will begin transitioning our AmeriHealth Pennsylvania membership to a new operating platform, which is managed and operated by Highmark Health Services (Highmark).

While claims for these members will be processed on the new Highmark platform, they are for AmeriHealth business. Therefore, when submitting claims electronically, please be sure to continue using the appropriate, product-specific NAIC code. It is critical that you submit claims and encounters with the correct NAIC code, as using an incorrect code will delay processing and payment. Providers should work with their clearinghouse/trading partner to ensure accurate claims submission.

Just as they are today, AmeriHealth and Highmark remain two separate companies, and claims processing and payments for AmeriHealth business will remain independent from Highmark business.

**Resources**

For a complete list of NAIC codes for AmeriHealth products, please refer to the payer ID grids posted at [www.amerihealth.com/edi](http://www.amerihealth.com/edi). NAIC codes are listed in the Payer Information columns.

For more information about our Upcoming System and Process Changes, please visit our dedicated site at [www.amerihealth.com/pnc/upcomingchanges](http://www.amerihealth.com/pnc/upcomingchanges). On this site, you will find a communication archive and Frequently Asked Questions (FAQ) document. If you still have questions after reviewing the FAQ, email us at [providercommunications@amerihealth.com](mailto:providercommunications@amerihealth.com).

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**We encourage you to share this information with appropriate members of your staff.**

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