



**PROVIDER BULLETIN**  
**#20-2013**

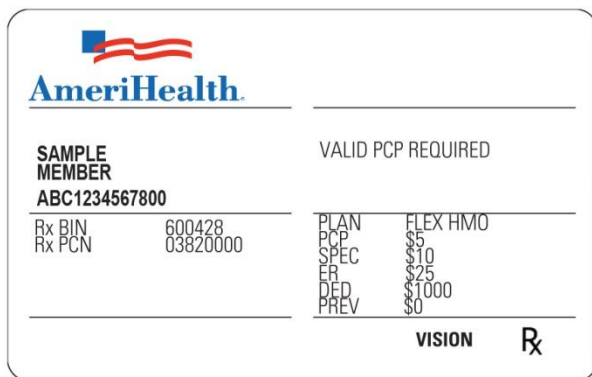
**TO:** Participating hospitals and ambulatory surgical centers  
**FROM:** Contracting and Provider Networks  
**DATE:** November 12, 2013  
**SUBJECT:** Re-Issue of Member ID Cards for AmeriHealth Pennsylvania Members

As of January 1, 2014, AmeriHealth will begin to transition AmeriHealth Pennsylvania members to a new claims processing platform (“new platform”).

As AmeriHealth Pennsylvania members are migrated, they will be issued a new member ID card with a new ID number. For this reason, it is imperative that you obtain a copy of the member’s current ID card at every visit to ensure that you submit the most up-to-date information to AmeriHealth. Please also verify eligibility and benefits using the NaviNet<sup>®</sup> web portal prior to rendering service.

**Current member ID cards**

Currently, AmeriHealth uses a 10-digit member ID number to identify each member, and dependents have a unique suffix. We refer to this number as a “unique subscriber ID” (USI). See below for sample ID card for **non-migrated** members:



*(continued on the next page)*

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**We encourage you to share this information with appropriate members of your staff.**


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## New member ID cards

As AmeriHealth Pennsylvania members are migrated to the new platform, they will be issued a new ID card. For these migrated AmeriHealth Pennsylvania members, AmeriHealth will assign a new 12-digit member ID number, called a “unique member ID” (UMI). This means that the subscriber and all members covered under the subscriber’s policy will share the same ID number.

Each member ID card will include the member’s name and subscriber UMI.

See below for sample ID card for **migrated** AmeriHealth Pennsylvania members:

	
<b>SAMPLE MEMBER</b> ABC123456789101	VALID PCP REQUIRED
Rx BIN 600428 Rx PCN 03820000	PLAN FLEX HMO PCP \$5 SPEC \$10 ER \$25 DED \$1000 PREV \$0
VISION Rx	

## For more information

For more information about our Upcoming System and Process Changes, please visit our dedicated site at [www.amerihealth.com/pnc/upcomingchanges](http://www.amerihealth.com/pnc/upcomingchanges). On this site, you will find a communication archive and Frequently Asked Questions (FAQ) document. If you still have questions after reviewing the FAQ, email us at [providercommunications@amerihealth.com](mailto:providercommunications@amerihealth.com).