



2008 Provider Publication Cumulative Index

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Note: Partners In Health Update articles are specific to a provider type. The audience is identified by the following indicators:

- P – Professional
- F – Facility
- A – Ancillary

Partners in Health UpdateSM

ANNOUNCEMENTS

AmeriHealth to launch survey on website satisfaction March 2008	P, F, A
Call one number for your needs September 2008	P, F, A
ID card style change (PA only) September 2008	P, F, A
Participate in AmeriHealth's survey on website satisfaction April 2008	P, F, A
Update your provider information with AmeriHealth February 2008	P, F, A

APPEALS

Enhanced Facility Peer-to-Peer Reconsideration and new Inpatient Facility Appeal process (NJ only) January 2008	F
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BILLING

AmeriHealth rejecting paper claims submitted on forms CMS-1500 (12/90) and UB-92 January 2008 February 2008 March 2008 April 2008 May 2008 June 2008	P, F, A
Antepartum care billing October 2008	P
Home infusion drug billing reminder September 2008	P, F, A
Important notice regarding timely claims filing requirements October 2008	P, F, A

BILLING (CONTINUED)

Medicare claims address change for paper claims submissions May 2008	P, F, A
Modifier 51 overpayments identified January 2008	P
New Claims and Billing website introduced August 2008	P, F, A
New payment rationale for Medicare-eligible commercial members without Medicare Part B (PA and DE only) January 2008	P, F, A
Paper claims submission guidelines January 2008 March 2008	P, F, A
Present on admission indicator billing requirements December 2008	F
Redesigned HIPAA 835 available in December November 2008	P, F, A
Revised Claims Preprocessing Edits Claims Resolution worksheet now available on amerihealth.com August 2008	P, A
Save money and increase office efficiency by going electronic (NJ only) September 2008 October 2008	P, F, A
Submit Coordination of Benefits information electronically November 2008	P
Submit Coordination of Benefits information electronically December 2008	P, F
Tips for submitting claims adjustments September 2008	P, F, A
Upcoming CFID provider audits October 2008	P, F, A

BILLING (CONTINUED)

**Valid NDC required on claims submitted for drugs
(e.g., J codes and other drug codes)** P, F, A
October 2008
November 2008
December 2008 (Specialty Pharmacy)

CLASS ACTION

Provider Claim Payment Appeal process (DE and PA only) P
March 2008

CREDENTIALING

Planned maintenance on Universal Credentialing Datasource P
August 2008

Reassessment for ancillary providers A
December 2008

Sleep Medicine added to Provider Directory P
October 2008

Updating your CAQH online data P
March 2008

MEDICAL

Advance policy change notifications available online P, F, A
January 2008 March 2008
February 2008 April 2008

All policy information now available on the Web P, F, A
October 2008

AmeriHealth New Jersey introduces new options (NJ only) P, F, A
July 2008

**AmeriHealth to publish position on Never Events
and Preventable Adverse Events** P, F, A
December 2008

MEDICAL (CONTINUED)

Announcing the Oncology Case Management program (DE and PA only) November 2008	P, F, A
Benefits clarification language (PA only) December 2008	P, F, A
Change in Medical Necessity definition (PA and DE only) June 2008	P, F, A
Changes to precertification requirements for outpatient mental health (PA and DE only) December 2008	P
ClaimCheck[®] offers automated claims evaluation May 2008 December 2008	P, F, A
Clinical criteria used for utilization management determinations (NJ only) December 2008	P, F, A
Clinical criteria used for utilization management determinations (PA and DE only) December 2008	P, F, A
Clinical decision support criteria June 2008	P, F, A
Coverage of long-term invasive continuous glucose monitoring systems December 2008	P, F, A
Delaware State Senate Bill No. 78: medical foods mandate (DE only) June 2008	P, A
Elimination of capitation program for northern and central New Jersey physical therapy networks (NJ only) July 2008	P
How fraud investigations help keep health care costs down July 2008	P, F, A
Incentives for UM decisions October 2008	P, F, A
Modifier-25: Clarification for evaluation and management (E&M) services and chemotherapy services April 2008	P, F, A

MEDICAL (CONTINUED)

Modifier 57 and Modifier 59 September 2008	P, F, A
New hearing aid benefit for AmeriHealth Delaware dependents (DE only) December 2008	P, F, A
New Jersey prosthetics and orthotics mandate (NJ only) June 2008	P, A
New look for member ID cards (PA only) November 2008	P, F, A
Policy notifications available online March 2008 July 2008 April 2008 August 2008 June 2008	P, F, A
Policy notifications posted as of August 8, 2008 September 2008	P, F, A
Policy notifications posted as of September 12, 2008 October 2008	P, F, A
Policy notifications posted as of October 15, 2008 November 2008	P, F, A
Policy notifications posted as of November 12, 2008 December 2008	P, F, A
Precertification required for Medical Infusion Therapy Drugs February 2008	P, F, A
Precertification required for services performed by mobile radiology sites May 2008	F, A
Reminder: members may receive OB/GYN services without a referral December 2008	P, F
Robotic surgical system not eligible for separate reimbursement consideration November 2008	P, F, A
Stay tuned – Transition to all-electronic authorization inquiry and submission continues November 2008 December 2008	P, F, A

MEDICAL (CONTINUED)

Transition to all-electronic authorization inquiry and submission – Part II	P, F, A
July 2008	September 2008
August 2008	October 2008
Two new article series now available online: Hospice care and teratogenic medications	P, F, A
May 2008	
Enclosure – Offering hope in the face of apparent hopelessness: Hospice enhances end-of-life care	P, F, A
Enclosure – Safely prescribing potentially teratogenic medications to women	P
Updated reporting requirements for anesthesia services performed by providers in anesthesia specialties for a cancelled or discontinued procedure	P, F, A
November 2008	

NATIONAL PROVIDER IDENTIFIER (NPI)

AmeriHealth’s NPI contingency plan to continue through May 23, 2008	P, F, A
January 2008	March 2008
February 2008	
Beginning May 23, 2008, claims submitted without a valid, registered NPI will reject	P, F, A
April 2008	
May 2008	
Claims submitted without a valid, registered NPI will reject	P, F, A
June 2008	October 2008
July 2008	November 2008
August 2008	December 2008
September 2008	
May 23, 2008, is here! Are you using your registered NPI?	P, F, A
June 2008	
NPI resources	P, F, A
March 2008	
NPIs must be registered with AmeriHealth	P, F, A
January 2008	March 2008
February 2008	

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NATIONAL PROVIDER IDENTIFIER (NPI) (CONTINUED)

Register your NPI online with provider registration web form	P, F, A
January 2008	March 2008
February 2008	

NAVINET[®]

Benefits of submitting precertification requests through the AIM portal	P, F, A
July 2008	
Changes to NaviNet[®] transaction management feature	P
April 2008	
Claim INFO transactions now available on NaviNet[®]	P
March 2008	
April 2008	
Drug Pre-Authorization on NaviNet[®]	P
October 2008	
Electronic Fund Transfer feature available through NaviNet[®]	P, F, A
February 2008	
Enhancements to NaviNet[®] home infusion and chemotherapy/infusion transactions	P, F, A
January 2008	
Enhancements to NaviNet[®] Plan Central	P, F, A
August 2008	
NaviNet[®] and capitation roster report	P
September 2008	
NaviNet[®] and Electronic Funds Transfer	P, F, A
November 2008	
NaviNet[®] interactive training demos	P, F, A
June 2008	
Use NaviNet[®] ER Admission Notification transaction for emergent admission notification	F
May 2008	

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PHARMACY

Annual Synagis® (palivizumab) distribution program September 2008 October 2008	P, F, A
Biotech/Specialty injectables update for AmeriHealth Flex Programs and PPO HSA-qualified High Deductible Health Plan (HDHP) options (PA and DE only) June 2008	P, F, A
Expanded Blood Glucose Meter Program offered to members November 2008	P, F, A
Medicare formulary updates December 2008	P
Medicare Part D formulary updates May 2008	P, F, A
No Pay Copay wrap-up (PA and DE only) January 2008	P, F, A
Precertification required for some Medicare Part B injectable drugs (NJ only) October 2008	P
Prescription drug updates March 2008 June 2008	September 2008 December 2008 P, F, A
Reminder: albuterol inhalers with CFC propellants will no longer be available as of January 1, 2009 December 2008	P, F, A
Reminder for Medicare Part D formulary changes November 2008	P, F, A
Rx for Better Health ends December 31, 2008 (PA only) December 2008	P, F, A
Rx for Better Health offers copay waivers for certain drugs (PA only) June 2008	P, F, A
Select Drug Program® Formulary changes effective July 1, 2008 June 2008	P, F, A

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PHARMACY (CONTINUED)

Select Drug Program[®] Formulary updates March 2008 September 2008 December 2008	P, F, A
Starting July 1, 2008, Rx for Better Health waives copays (PA only) July 2008	P, F, A

POLICY

Bariatric surgery medical policy #11.03.02d March 2008	P, F, A
Coverage change regarding wheelchairs July 2008	P, F, A
Home uterine activity monitoring (HUAM) devices medical policy #05.00.65c March 2008	P, F, A
PPO network rules for Provision of Specialty Services March 2008	P, F, A
Septoplasty, rhinoplasty, and septorhinoplasty medical policy #11.16.01d May 2008	P, F, A

PREVENTIVE HEALTH

AmeriHealth partners with Quest Diagnostics[®] to improve colorectal cancer screening compliance July 2008	P
Clinical Insights now available November 2008	P
Colorectal cancer awareness literature available April 2008	P
ConnectionsSM Health Management Program provider satisfaction survey April 2008	P, F, A

PREVENTIVE HEALTH (CONTINUED)

ConnectionsSM Health Management Programs: Supporting our members, your patients	P, F, A
January 2008	August 2008
February 2008	September 2008
March 2008	October 2008
May 2008	November 2008
July 2008	December 2008
ConnectionsSM Kidney Program ends April 30, 2008	P, F, A
March 2008	
Encourage members to receive colorectal cancer screening	P
March 2008	
Enhancements made to the ConnectionsSM Program	P, F, A
December 2008	
Factors that may affect members receiving cancer-prevention screenings	P
July 2008	
Medical decision aids help patients make the right choices	P, F, A
January 2008	
National Breast Cancer Awareness Month	P
October 2008	
New <i>Clinical Practice Guidelines</i> now available	P
November 2008	
Resources available to doctors and members to improve medical decisions	P, F, A
April 2008	
Silver Sneakers[®]: A new program offered by AmeriHealth	P, F, A
January 2008	
SMART[®] Registry release date changed	P, F, A
January 2008	
SMART[®] Registry release for June 2008	P, F, A
May 2008	
SMART[®] Registry to provide information on medication persistence	P, F
June 2008	
The ConnectionsSM Health Management Programs 2008 Annual Update is now available	P, F, A
September 2008	

PREVENTIVE HEALTH (CONTINUED)

Updated overview guides now available for substance-use disorders, depression, and suicide P
 August 2008

PRODUCTS

AmeriHealth Direct Point-of-Service (POS): offering members more direct access to participating providers P, F, A
 October 2008
 December 2008

AmeriHealth Direct Point-of-Service (POS): Offering members more direct access to participating specialists (PA only) P, F, A
 May 2008
 June 2008
 July 2008

AmeriHealth New Jersey introduces new public sector options P, F, A
 February 2008

AmeriHealth New Jersey National Access Program (NJ only) P, F, A
 September 2008
 October 2008

Clarification to member benefits (PA only) P, F, A
 March 2008

Discontinuation of the AmeriHealth 65[®] Basic plan for special needs members (PA only) P, F, A
 September 2008
 November 2008

New HMO coinsurances available (NJ only) P, F, A
 October 2008

Reminder: AmeriHealth 65[®] Basic plan will be discontinued (PA only) P, F, A
 December 2008

Treating the special needs patient (PA only) P
 June 2008

QUALITY MANAGEMENT

2007 General medical record review, clinical appropriateness, and continuity-of-care assessment (DE only) May 2008	P
2007 General medical record review, clinical appropriateness, and continuity-of-care assessment (NJ only) March 2008	P
2007 General medical record review, clinical appropriateness, and continuity-of-care assessment (PA only) May 2008	P
Clinical Practice Guidelines study results for asthma and diabetes (NJ only) February 2008	P, F, A
Drug Utilization Review results (NJ only) July 2008	P
PCP satisfaction with information received from organizational providers and specialists (NJ only) November 2008	P
Practitioner site visit assessment to promote member safety (NJ only) July 2008	P

SPECIALTY PHARMACY

Important changes about self-injectable drug coverage coming January 1, 2010 (PA only) December 2008	P, F, A
Valid NDC required on claims submitted for drugs (e.g., J codes and other drug codes) October 2008 (Billing) November 2008 (Billing) December 2008	P, F, A

Coding Guidelines and Policy Update

CLAIM PAYMENT POLICY

Direct Access Obstetrics/Gynecology (OB/GYN) (00.09.01c)
Summer 2008

EXPERIMENTAL/INVESTIGATIONAL POLICIES

Breast Ductal Lavage and Breast Duct Endoscopy (11.08.28)
Summer 2008

Cold Laser Therapy (07.00.14c)
Summer 2008

Cryosurgical Ablation of Breast Tumors (11.08.27c)
Spring 2008

Full-Body Computerized Tomography (CT) Scan Screening (09.00.24b)
Spring 2008

Magnetoencephalography (MEG) with Magnetic Source Imaging (MSI) (07.03.10a)
Spring 2008

Microwave Thermotherapy for Primary Breast Cancer (11.08.26a)
Summer 2008

Prolotherapy (11.14.15b)
Summer 2008

Scintimammography (09.00.39)
Summer 2008

MEDICAL POLICIES

Abdominoplasty and/or Panniculectomy (11.08.06e)
Spring 2008

Application and Removal of Tattoos (11.08.05c)
Spring 2008

Assays of Genetic Expression in Tumor Tissue for Breast Cancer Prognosis (06.02.27b)
Spring 2008

Coding Guidelines and Policy Update

MEDICAL POLICIES (CONTINUED)

Cardiac Event Detection Monitoring (External Loop Monitoring) (07.02.12b)
Spring 2008

Catheter Ablation of Cardiac Arrhythmias (11.02.06d)
Summer 2008

Debridement of Mycotic and Symptomatic Non-Mycotic Hypertrophic Nails (11.08.17a)
Summer 2008

Electronic Speech Aids (05.00.23b)
Spring 2008

Endovascular Stent-Graft Repair of Thoracic Aortic Aneurysm (11.02.17b)
Summer 2008

**Evaluation and Management (E&M) of Diabetic Peripheral Neuropathy
with Loss of Protective Sensation (LOPS) (07.03.15a)**
Summer 2008

Hair Transplants and Cranial Protheses (Wigs) (11.08.01c)
Spring 2008

High-Frequency Chest Wall Oscillation Devices (05.00.14c)
Summer 2008

In Vitro Allergy Testing (06.02.26a)
Spring 2008

Microprocessor-Controlled Prosthetic Knees (11.14.21a)
Spring 2008

Prophylactic Mastectomy (11.08.19d)
Spring 2008

Pulse Oximetry Device in the Home Setting (05.00.31b)
Summer 2008

Radiofrequency Ablation of Osteoid Osteomas (11.00.12a)
Spring 2008

Removal of Breast Implants (11.08.14d)
Spring 2008

Routine Foot Care (07.07.01d)
Summer 2008

Sacral Nerve Stimulation for Continence Control (11.17.04e)
Summer 2008

Coding Guidelines and Policy Update

MEDICAL POLICIES (CONTINUED)

Seat Lift Mechanisms (05.00.43c)

Spring 2008

Solid Organ Transplants (11.00.09b)

Spring 2008

Treatment of Medical and Surgical Complications (11.00.02e)

Spring 2008

Uterine Artery Embolization for the Treatment of Fibroids (11.06.04e)

Spring 2008

MORE INFORMATION

Policy change notifications available online

Spring 2008

Summer 2008

Physician volunteers needed to assist in developing medical policies

Spring 2008

Summer 2008

NOT MEDICALLY NECESSARY POLICY

Electron Beam Computed Tomography (EBCT) for Screening Evaluations (09.00.02d)

Summer 2008