



2014 Provider Publication Cumulative Index



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PARTNERS IN HEALTH UPDATESM

| | |
|--------------------------|----|
| ADMINISTRATIVE | 2 |
| ANNOUNCEMENTS | 5 |
| BILLING | 5 |
| CREDENTIALING..... | 7 |
| HEALTH AND WELLNESS..... | 7 |
| ICD-10 | 8 |
| MEDICAL | 8 |
| NAVINET® | 12 |
| PHARMACY | 12 |
| PRODUCTS | 13 |
| QUALITY MANAGEMENT..... | 13 |

Note: Partners in Health Update articles are specific to a provider type. The audience is identified by the following indicators:

- P – Professional
- F – Facility
- A – Ancillary

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ADMINISTRATIVE

| | |
|--|---------|
| 2013 Cumulative Index now available January 2014 | P, F, A |
| AmeriHealth Administrators claims appeal form now available November 2014 | P, F |
| AmeriHealth Direct POS: Offering members more direct access to participating specialists January 2014 | P, F, A |
| AmeriHealth New Jersey and Health Care Reform January 2014 | P, F, A |
| AmeriHealth New Jersey members will be migrated to the new platform October 2014 | P, F, A |
| AmeriHealth offers services to help patients communicate November 2014 | P, F, A |
| An updated provider appeals form now available October 2014 | P, F |
| An updated <i>Provider Manual</i> now available for providers in New Jersey July 2014 | P |
| An updated <i>Provider Manual</i> now available for providers in Pennsylvania and Delaware August 2014 | P |
| CFID fights fraud, waste, and abuse May 2014 | P, F, A |
| Change of mailing address for appeals March 2014 | P, F |
| Changes coming to out-of-pocket maximums for commercial HMO, POS, and PPO members October 2014 | P, F, A |
| Changes to Medicare Advantage Addendum effective January 1, 2015 December 2014 | P, F, A |
| Check member ID cards at every visit July 2014 | P, F, A |
| Get up-to-date news and information at our Provider News Center August 2014 | P, F, A |

ADMINISTRATIVE (CONTINUED)

| | |
|--|---------|
| How to initiate an AmeriHealth New Jersey provider appeal for commercial members December 2014 | P, F, A |
| Important information about Medicare-eligible members January 2014 | P, F, A |
| Network physicians could see an increased number of Medicare Advantage HMO members requesting services November 2014 | P, F |
| New QIO program contractor September 2014 | P, F, A |
| Options available for your capitated outpatient laboratory provider December 2014 | P |
| Out-of-pocket maximums for commercial HMO, POS, and PPO members beginning January 1, 2014 January 2014 | P, F, A |
| Provider Automated System not available for migrated AmeriHealth Pennsylvania members January 2014 | P, F, A |
| Referring members for laboratory services December 2014 | P |
| Re-issue of member ID cards for migrated members January 2014 | P, F, A |
| Reminder: Check member eligibility at every visit September 2014 December 2014 | P, F, A |
| Reminder: Contraceptive coverage update for religious organizations January 2014 March 2014 May 2014 July 2014 November 2014 | P |
| Reminder: Out-of-pocket maximums for commercial HMO, POS, and PPO members beginning January 1, 2014 February 2014 | P, F, A |
| Reminder: Out-of-pocket maximums for commercial HMO, POS, and PPO members began January 1, 2014 April 2014 | P, F, A |

ADMINISTRATIVE (CONTINUED)

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|---|---------|
| Reminder: Out-of-pocket maximums for commercial HMO, POS, and PPO members June 2014 August 2014 | P, F, A |
| Referrals are required for specialty care for HMO/POS members July 2014 | P |
| Request your office supplies online March 2014 July 2014 | P, F, A |
| Risk adjustment: Why improving coding accuracy matters more now February 2014 | P, F |
| Select standard physician fee schedules available on NaviNet[®] (PA and DE only) November 2014 | P |
| Sign up to receive AmeriHealth news and announcements via email February 2014 June 2014 | P, F, A |
| Stay informed as we migrate AmeriHealth Pennsylvania members to the new platform February 2014 March 2014 April 2014 May 2014 June 2014 July 2014 August 2014 September 2014 November 2014 December 2014 | P, F, A |
| Update your provider information with us January 2014 May 2014 September 2014 | P, F, A |
| Urgent care centers and retail health clinics are alternatives to the ER when physicians are unavailable June 2014 | P, F |
| Visit the Provider News Center April 2014 | P, F, A |
| What to expect if we request a credit balance report November 2014 | F |

ANNOUNCEMENTS

| | |
|--|---------|
| AmeriHealth New Jersey introduces Community Advantage, adding two South Jersey hospitals December 2014 | P, F, A |
| AmeriHealth New Jersey offers free mobile app July 2014 | P, F, A |
| Update on our system and process changes January 2014 | P, F, A |

BILLING

| | |
|--|---------|
| 90-day Grace Period now in effect February 2014 <i>Reminder article:</i> <i>March 2014</i> | P, F, A |
| Billing requirements for anesthesia claims September 2014 | P |
| Changes to 835 transactions for migrated AmeriHealth Pennsylvania members January 2014 | P, F, A |
| Coding guidelines for spinal fusion procedures August 2014 | F |
| Electronic claim resubmission requirements June 2014 | P, F, A |
| Ensure successful submission of CMS-1500 claim forms and an updated toolkit now available August 2014 | P, A |
| Guidelines for billing with taxonomy codes June 2014 | P, F, A |
| HIPPS codes requirement for certain SNF and HHA claims/encounters July 2014 | F, A |
| Key changes to CMS-1500 claim form and updated toolkit now available March 2014 | P, A |
| Our policy on direct and/or indirect third-party payments November 2014 | P, F, A |
| Positive changes to the AmeriHealth standard fee schedule for certain Professional providers (PA and DE only) April 2014 | P |

BILLING (CONTINUED)

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|---|---------|
| Professional Injectable and Vaccine Fee Schedule updates effective April 1, 2014 March 2014 | P, F, A |
| Professional Injectable and Vaccine Fee Schedule updates effective July 1, 2014 June 2014 | P, F, A |
| Professional Injectable and Vaccine Fee Schedule updates effective October 1, 2014 September 2014 | P, F, A |
| Professional Injectable and Vaccine Fee Schedule updates effective January 1, 2015 December 2014 | P, F, A |
| Reminder: 90-day grace period for APTC members June 2014 August 2014 | P, F, A |
| Reminder: Use payer ID grids for claims submission May 2014 | P, F, A |
| SOR changes for migrated AmeriHealth Pennsylvania members January 2014 | P, F, A |
| Tips for submitting claims via the new CMS-1500 (02/12) claim form May 2014 | P, A |
| Transitioning outstanding Accounts Receivable balances to new platform December 2014 | P, F |
| Upcoming changes to AmeriHealth post-service appeals and grievance processes August 2014 | P |
| Upcoming changes to billing requirements June 2014 | P, F, A |
| Updated payer ID grids now available January 2014 | P, F, A |
| Use a valid NPI for all claims January 2014 <i>Reminder article:</i> <i>March 2014</i> | P, F, A |
| Use of new CMS-1500 (02/12) claim form now required April 2014 September 2014 | P, A |

CREDENTIALING

| | |
|--|---|
| Certified Registered Nurse Practitioners may apply for credentialing for our PCP network (PA and DE only) January 2014 | P |
| Certified Registered Nurse Practitioners may apply for credentialing for our PCP network (NJ only) April 2014 | P |
| Our policy on locum tenens August 2014 | P |

HEALTH AND WELLNESS

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|---|---|
| Case management: Helping you care for your patients February 2014 | P |
| ConnectionsSM Health Management Program: Supporting your patients, our members February 2014 May 2014 | P |
| Discuss routine preventive immunizations with your patients at their wellness visits January 2014 | P |
| Encourage members to exercise to help reduce their risk of falling October 2014 | P |
| Encourage patients to personalize their fitness plan May 2014 | P |
| Encourage pregnant AmeriHealth members to register for Baby FootSteps[®] February 2014 May 2014 August 2014 November 2014 | P |
| Encourage your patients to be active to stay healthy March 2014 | P |
| Health Coaches: Supporting your patients, our members January 2014 April 2014 August 2014 November 2014 | P |
| Help your patients to be active so they stay healthy July 2014 | P |

HEALTH AND WELLNESS (CONTINUED)

| | |
|--|---|
| May is Mental Health Awareness month May 2014 | P |
| New alcohol screening resource available for PCPs July 2014 | P |
| New Primary Health Coach model for AmeriHealth New Jersey Medicare Advantage HMO members June 2014 | P |
| New smoking cessation resource available for PCPs November 2014 | P |

ICD-10

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|--|---------|
| Conversion to ICD-10 delayed at least one year May 2014 | P, F, A |
| ICD-10: External testing with providers will resume in 2015 December 2014 | P, F, A |
| ICD-10 final rule released: October 1, 2015, is the new compliance deadline September 2014 | P, F, A |
| New article series to help providers prepare for October 2014 ICD-10 deadline January 2014 | P, F, A |
| Putting ICD-10 into Practice: Correction to October 2013 coding exercises January 2014 | P, F, A |

MEDICAL

| | |
|--|---------|
| Additional changes to our ePASS[®] incentive opportunity for professional providers August 2014 | P |
| Annual Synagis[®] (palivizumab) distribution program approaches September 2014 | P |
| Changes to our ePASS[®] incentive opportunity for professional providers May 2014 | P |
| Changes to our precertification process for outpatient echocardiography services now in effect May 2014 | P, F |
| Choosing a safe, cost-effective setting for injectable and infusion therapy drugs September 2014 | P, F, A |

MEDICAL (CONTINUED)

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|---|---------|
| Cost-effective treatment options for infliximab (Remicade[®]) July 2014 | P |
| Documentation requirements for DME services March 2014 | P, A |
| Download the latest precertification requirement list January 2014 | P, F, A |
| Important news about the annual Synagis[®] (palivizumab) distribution program October 2014 | P |
| Medical and claim payment policy activity posted as of January 25, 2014 February 2014 | P, F, A |
| Medical and claim payment policy activity posted from April 26 – May 25, 2014 June 2014 | P, F, A |
| Medical and claim payment policy activity posted from August 23 – September 25, 2014 October 2014 | P, F, A |
| Medical and claim payment policy activity posted from February 26 – March 25, 2014 April 2014 | P, F, A |
| Medical and claim payment policy activity posted from January 26 – February 25, 2014 March 2014 | P, F, A |
| Medical and claim payment policy activity posted from July 26 – August 22, 2014 September 2014 | P, F, A |
| Medical and claim payment policy activity posted from June 25 – July 25, 2014 August 2014 | P, F, A |
| Medical and claim payment policy activity posted from March 26 – April 25, 2014 May 2014 | P, F, A |
| Medical and claim payment policy activity posted from May 26 – June 24, 2014 July 2014 | P, F, A |
| Medical and claim payment policy activity posted from October 25 – November 20, 2014 December 2014 | P, F, A |

MEDICAL (CONTINUED)

| | |
|---|---------|
| Medical and claim payment policy activity posted from September 26 – October 24, 2014 November 2014 | P, F, A |
| Medical policy changes for rheumatoid arthritis drugs for commercial members April 2014 | P |
| Medicare Advantage HMO policies and clinical relationship logic to undergo changes September 2014 | P, F, A |
| New coverage criteria for repository corticotropin (H.P. Acthar[®] Gel Injection) October 2014 | P |
| New Medicare Advantage HMO policy notifications now available October 2014 | P, F, A |
| New precertification requirements for DME providers October 2014 | A |
| Policy notifications posted as of December 30, 2013 January 2014 | P, F, A |
| Policy updates regarding face-to-face encounter requirements May 2014 | P, A |
| Presumptive and definitive drug testing December 2014 | P, F, A |
| Recent changes to our ePASS[®] incentive opportunity for professional providers October 2014 | P |
| Referring members for genetic testing July 2014 | P, F, A |
| Reminder: Precertification requirements for DME providers go into effect January 1, 2015 December 2014 | A |
| Reminder: Precertification requirement for non-emergent outpatient radiation therapy starts January 1, 2015 December 2014 | P, F |
| Reminder: Receiving infliximab (Remicade[®]) in cost-effective settings October 2014 | P |
| Reminder: Upcoming changes to Medicare Advantage HMO policies and clinical relationship logic August 2014 | P, F, A |

MEDICAL (CONTINUED)

| | |
|---|---------|
| Reminder: Upcoming changes to precertification requirements for medical benefit drugs December 2014 | P |
| Revision to draft Medical Policy #02.01.01c: Home Health Care Services July 2014 | P, A |
| Specialists needed to assist in developing medical policies February 2014 | P |
| Upcoming change to Multiple Procedure Payment Reduction guidelines for certain diagnostic services October 2014 | P |
| Upcoming changes to medical policies on spinal injections October 2014 | P, F, A |
| Upcoming changes to Medicare Advantage policies and clinical relationship logic July 2014 | P, F, A |
| Upcoming changes to our precertification process for outpatient echocardiography services February 2014 | P, F |
| Upcoming changes to precertification requirements October 2014 | P |
| Upcoming changes to precertification requirements for outpatient radiation therapy October 2014 | P, F |
| Upcoming policy on transcutaneous electrical nerve stimulators and associated supplies December 2014 | P, F, A |
| Updated policy for interstitial continuous glucose monitoring systems January 2014 | P, A |

NAVINET[®]

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|---|---------|
| Changes to NaviNet coming in July and October July 2014 | P, F, A |
| Clinical Alerts, Clinical Care Reports, and the APTC indicator available this month on NaviNet April 2014 | P, F, A |
| Interpreting your PCP payments via EFT June 2014 | P |
| More changes coming in October to NaviNet October 2014 | P, F, A |
| NaviNet changes scheduled for December 2014 and early 2015 December 2014 | P, F, A |
| New information available on NaviNet this fall August 2014 | P, F, A |
| Recent NaviNet changes and new user guides/webinars available February 2014 | P, F, A |

PHARMACY

| | |
|---|---------|
| Compound medication policy update December 2014 | P |
| Generic drugs available for the treatment of osteoporosis March 2014 | P |
| Important information on prescribed narcotic therapy December 2014 | P |
| Nasonex[®] to be removed from Select Drug Program[®] Formulary December 2014 | P |
| Nexium[®] to be removed from Select Drug Program[®] Formulary September 2014 | P |
| Prescription drug benefits overview for AmeriHealth 65[®] Preferred Rx HMO and AmeriHealth Rx PDP members January 2014 | P, F, A |
| Prescription drug updates March 2014 June 2014 September 2014 December 2014 | P, F, A |

PHARMACY (CONTINUED)

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|--|---------|
| Requesting prior authorization for direct ship oral medications November 2014 | P |
| Select Drug Program[®] Formulary updates March 2014 June 2014 September 2014 December 2014 | P, F, A |

PRODUCTS

| | |
|--|---------|
| AmeriHealth Medigap, our new Medicare supplement product December 2014 | P, F, A |
| Medicare Advantage HMO benefits changes now in effect January 2014 | P, F, A |
| Member benefit changes and clarifications for commercial members November 2014 | P, F, A |
| Upcoming Medicare Advantage HMO benefits changes October 2014 | P, F, A |

QUALITY MANAGEMENT

| | |
|---|---------|
| 2014-2015 Clinical Practice Guideline Summary now available December 2014 | P |
| 2014-2015 Member Wellness Guidelines now available December 2014 | P |
| The AmeriHealth Quality Management Program promotes quality of care and service December 2014 | P, F, A |
| Cervical cancer screening guidelines January 2014 | P |
| Changes to the QPM score program for measurement year 2014 October 2014 | P |
| Coming soon: 2014 PCP satisfaction survey (NJ only) May 2014 | P |

QUALITY MANAGEMENT (CONTINUED)

Highlighting HEDIS®:

- **Adult BMI Assessment** P
July 2014
 - **Avoidance of antibiotic treatment in adults with AAB and appropriate treatment for children with URI** P
July 2014
 - **Colorectal cancer screening** P
September 2014
 - **Controlling high blood pressure** P
August 2014
 - **Disease-modifying anti-rheumatic drug therapy for rheumatoid arthritis** P
November 2014
 - **Follow-up care for children prescribed ADHD medication** P
December 2014
 - **Persistence of beta-blocker treatment after a heart attack** P
September 2014
 - **Use of imaging studies for low back pain** P
October 2014
 - **Use of spirometry testing in the assessment and diagnosis of COPD** P
August 2014
- Introducing Highlighting HEDIS®** P
June 2014
- PCP satisfaction with information received from organizational providers and specialists (NJ only)** P, F, A
May 2014
- Policy reminder regarding utilization review decisions** P
November 2014
- Standards for medical record documentation** P
December 2014