

# 2015 Provider Publication Cumulative Index

This index captures articles that were published in 2015 in *Partners in Health Update*<sup>SM</sup>. *Partners in Health Update* includes notice of changes or clarifications to administrative policies and procedures that are related to the covered services provided by AmeriHealth-participating providers.



**AmeriHealth.**

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Note: Partners in Health Update articles are specific to a provider type. The audience is identified by the following indicators:

- P – Professional
F – Facility
A – Ancillary

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### Administrative

Article title	Edition	Audience
2014 <i>Cumulative Index</i> now available	January	P, F, A
All AmeriHealth New Jersey Medicare Advantage HMO members migrated to the new platform	January	P, F, A
Reminder: AmeriHealth New Jersey introduces Community Advantage, adding two South Jersey hospitals	January	P, F, A
Stay informed during our transition to the new platform	February	P, F, A
Updated time frame for processing PCP changes	February	P
Stay informed during our transition to the new platform	March	P, F, A
Updated AmeriHealth New Jersey <i>Provider Manual</i> now available	March	P
AmeriHealth Pennsylvania platform transition has been completed	April	P, F, A
Changing the way we do business for AmeriHealth New Jersey members	April	P, F, A
Updated AmeriHealth Pennsylvania <i>Provider Manual</i> now available	April	P
Overpayments for certain Medicare Advantage members identified and corrected	May	P, A
Provider Automated System no longer available for migrated members	May	P, F, A
Report prescription drug or health care fraud	May	P, F, A
Coming soon: Easy to use online peer-to-peer request form	June	P, F, A
Help prevent identity theft and insurance fraud	June	P, F, A
Reminder: Provider Automated System no longer available for migrated members	June	P, F, A
Medicare Advantage members must use designated site for capitated services	July	P
New name – same great service (NJ only)	July	P, F, A
Procedures for terminating a patient from a practice	July	P
Referring members for laboratory services	August	P
Re-issue of member ID cards for AmeriHealth New Jersey commercial members upon migration	August	P, F, A
Reminder from AmeriHealth Administrators: Register on NaviNet®	August	P, F, A
Reminder: Provider Automated System not available for migrated AmeriHealth New Jersey members	August	P, F, A
Upcoming changes to claims processing requirements and enforcing these changes for AmeriHealth New Jersey members	August	P, F, A
An updated provider appeals form now available	September	P, F
Interpreting your PCP payments via EFT	September	P
Migration of AmeriHealth New Jersey commercial members begins September 1, 2015	September	P, F, A
Reminder: Medicare Advantage members must use designated site for capitated services	September	P
Carenet pilot program underway	October	P
Chronic care management for Medicare beneficiaries	October	P
Coming soon: New Provider Automated System	October	P, F, A
Peer-to-peer reconsideration requests for Medicare Advantage members	October	P, F, A
Reminder: Migration of AmeriHealth New Jersey commercial members	October	P, F, A
Update your provider information with us	October	P, F, A

## Administrative (continued)

Article title	Edition	Audience
Migration of AmeriHealth members has been completed	November	P, F, A
Update your provider information with us	November	P, F, A
New AmeriHealth Administrators office location	December	P, F, A
New Provider Automated System launch postponed	December	P, F, A
Out-of-pocket maximums for commercial HMO, POS, and PPO members beginning January 1, 2016	December	P, F, A
Update your provider information with us	December	P, F, A

## Announcements

Article title	Edition	Audience
Discontinuation of postcard notification for <i>Partners in Health Update</i>	August	P, F, A

## Billing

Article title	Edition	Audience
Modifier 25 required for reporting removal of impacted cerumen	January	P, F, A
Updated payer ID grids available soon	January	P, F, A
Additional HIPPS code requirements for certain SNF claims/encounters	February	F, A
Claim submission requirements when billing with place of service code 22	March	P
Important billing information for modifiers 25 and 59	March	P
POA indicator and properly filling out claims	March	F
Professional Injectable and Vaccine Fee Schedule updates effective April 1, 2015	March	P, F, A
Proper screening colonoscopy billing for Medicare Advantage members	March	P, F
Correction: Claim submission requirements when billing with place of service code 22	April	P, A
Updated process for submitting an overpayment/refund request	April	P, F, A
Enforcing claims processing requirements	May	P, F, A
Reminder: Billing requirements for billing multiple services	May	P
Reminder: Important billing information for modifiers 25 and 59	May	P
Professional Injectable and Vaccine Fee Schedule updates effective July 1, 2015	June	P, F, A
Reminder: Transitioning outstanding Accounts Receivable balances to new platform	June	P, F
SOR changes for migrated AmeriHealth New Jersey members	June	P, F, A
Billing requirement for anesthesia claims	July	P
Claims processing requirements for PCPs rendering services to members in long-term care facilities	July	P, A
Guidelines for billing with taxonomy codes and use of NPI on claims	August	P, F, A
Reminder: Important billing information for modifier 25 and modifiers –X{EPSU} and 59	August	P

## Billing (continued)

Article title	Edition	Audience
Select standard fee schedules available on NaviNet®	August	P, F
Updated CMS-1500 claim form resources now available	August	P, A
Use the full member ID number when billing for service	August	P, F, A
Medical Nutrition Therapy coverage for Medicare Advantage members	September	P
Professional Injectable and Vaccine Fee Schedule updates effective October 1, 2015	September	P, F, A
Reminder: Requirements for billing multiple services	October	P
Reminder: Important billing information for modifiers 25 and –X{EPSU} and 59	November	P
Updated UB-04 guide and CMS-1500 toolkit now available	November	P, F
Professional Injectable and Vaccine Fee Schedule updates effective January 1, 2016	December	P, F, A
Updated payer ID grids available soon	December	P, F, A

## Consumerism

Article title	Edition	Audience
AmeriHealth to roll out new and improved member portal	July	P, F, A

## Credentialing

Article title	Edition	Audience
Upcoming changes to the CAQH recredentialing process	January	P
Reminder: Changes to the CAQH recredentialing process	February	P
Billing procedures for credentialed Certified Registered Nurse Practitioners	March	P
New CAQH recredentialing process now in effect	March	P

## Health and Wellness

Article title	Edition	Audience
Encourage pregnant AmeriHealth members to register for Baby FootSteps®	February	P
Help your Medicare Advantage patients get fit in 2015	February	P
Know your terms	April	P
Encourage pregnant AmeriHealth members to register for Baby FootSteps	May	P
Help your heart failure patients avoid hospital readmission	May	P

## Health and Wellness (continued)

Article title	Edition	Audience
Help your patients stay fit this spring with SilverSneakers®	May	P
Suicide: A concern for all health care providers. Part 1 – An introduction to recognizing the role of all health care providers to address the issue of suicide	May	P
AmeriHealth New Jersey case managers offer extra support to members	June	P
Urgent care centers and retail health clinics are alternatives to the ER when physicians are unavailable	June	P
2015 AmeriHealth New Jersey Perinatal Guidelines now available	July	P
Suicide: A concern for all health care providers. Part 2 – Embracing your role through screening, assessing, and promoting safety for individuals at risk for suicide	July	P
Encourage pregnant AmeriHealth members to register for Baby FootSteps	August	P
Health Coaches: Supporting your patients, our members	August	P
Help your patients get healthy this summer with SilverSneakers	August	P
New behavioral health resources for collaboration and care	August	P, F
<i>Let's Go See</i> initiative raises awareness of vision problems in children	September	P
Suicide: A concern for all health care providers. Part 3 – After screening/assessing: How to assure safety of the person who is at risk for suicide	September	P, F, A
New Primary Health Coach model for AmeriHealth New Jersey commercial members	October	P
Encourage pregnant AmeriHealth members to register for Baby FootSteps	November	P
Help your patients stay healthy in mind, body, and spirit throughout the holiday season with SilverSneakers	November	P
Suicide: A concern for all health care providers. Part 4 – Suicide risk assessment: Important issues to remember	November	P
Reminder: New Primary Health Coach model for AmeriHealth New Jersey commercial members	December	P

## ICD-10

Article title	Edition	Audience
ICD-10: External testing with providers to resume in early 2015	February	P, F, A
External testing update and tips for a successful conversion	April	P, F, A
The AmeriHealth guidelines for submitting authorizations and referrals	May	P, F, A
Clarification: AmeriHealth guidelines for submitting authorizations and referrals	June	P, F, A
Get ready for the upcoming ICD-10 compliance date	July	P, F, A
ICD-10 is fast approaching – Are you ready?	August	P, F, A
Preparing for the upcoming October 1, 2015, ICD-10 compliance date	September	P, F, A
ICD-10: FAQ highlights	October	P, F, A
Common ICD coding errors identified on paper and electronic claims	December	P, F, A

**Medical**

Article title	Edition	Audience
Changes to the experimental/investigational services policies effective January 1, 2015	January	P, F, A
Download the latest precertification requirement list	January	P, F, A
Injectable hyaluronate acid products being removed from the AmeriHealth Direct Ship Injectables Program	January	P
Medical and claim payment policy activity posted from November 21 – December 19, 2014	January	P, F, A
Medicare Advantage HMO policies now in effect	January	P, F, A
New codes for digital breast tomosynthesis	January	P, F, A
Precertification requirement for non-emergent outpatient radiation therapy now in effect	January	P, F
Reminder: Precertification requirements for DME providers now in effect	January	P, A
Medical and claim payment policy activity posted from December 20, 2014 – January 23, 2015	February	P, F, A
New changes to our ePASS® incentive opportunity for professional providers	February	P
Precertification and compliance monitoring for PAP machines and supplies	February	P, F, A
Clarification: Injectable hyaluronate acid products being removed from the Direct Ship Injectables Program	March	P
Medical and claim payment policy activity posted from January 24 – February 20, 2015	March	P, F, A
Non-emergent outpatient radiation therapy to be reviewed for medical necessity	March	P, F
Medical and claim payment policy activity posted from February 21 – March 23, 2015	April	P, F, A
NaviNet® to provide direct access link to CareCore’s provider portal	April	P, F
CareCore’s radiation therapy criteria now in effect	May	P, F
Changes to the Direct Ship Injectables Program	May	P
Medical and claim payment policy activity posted from March 24 – April 24, 2015	May	P, F, A
Gender reassignment surgery claims for Medicare Advantage members	June	P, F
Medical and claim payment policy activity posted from April 25 – May 22, 2015	June	P, F, A
New medical policy criteria for commercial members in treatment for osteoarthritis of the knee	June	P
Updated InterQual® guidelines for 2015	June	P, F, A
Upcoming changes to the enforcement of medical and claim payment policy for AmeriHealth New Jersey members	June	P, F, A
Obtaining precertification for non-emergent radiation therapy services through NaviNet	July	P, F
Reminder: Upcoming changes to the medical and claim payment policy for AmeriHealth New Jersey members	July	P, F, A
Reminder: Use –X{EPSU} modifiers to report separate, distinct, or independent non-E&M services on the same day	July	P, F
View up-to-date medical and claim payment policy activity on the Medical Policy Portal	July	P, F, A
View up-to-date medical and claim payment policy activity on the Medical Policy Portal	August	P, F, A
Annual Synagis® (palivizumab) distribution program approaches	September	P, A
Chiropractic services policy update	September	P
Reminder: Coverage for injectable drugs that reduce the risk of preterm birth	September	P, F
View up-to-date policy activity on our Medical Policy Portal	September	P, F, A

## Medical (continued)

Article title	Edition	Audience
AmeriHealth New Jersey introduces non-emergent outpatient radiation therapy precertification requirements	October	P, F
Direct Ship Drug Program updates	October	P
Important news about the annual Synagis® (palivizumab) distribution program	October	P
Upcoming changes to drug precertification requirements for 2016	October	P
Upcoming changes to medical benefit specialty drug cost-sharing for 2016	October	P
View up-to-date policy activity on our Medical Policy Portal	October	P, F, A
Appropriate use of vitamin D testing	November	P, F, A
Reminder: Upcoming changes to drug precertification requirements for 2016	November	P
View up-to-date policy activity on our Medical Policy Portal	November	P, F, A
AmeriHealth New Jersey medical record requests and ePASS® submissions now using EFT for payments	December	P, F
Introducing telemedicine primary care for our Pennsylvania commercial members	December	P
Reminder: Upcoming changes to medical benefit specialty drug cost-sharing for 2016	December	P
Training available for upcoming AmeriHealth New Jersey non-emergent outpatient radiation therapy precertification requirements	December	P, F
Upcoming changes to precertification requirements for 2016	December	P
Update on coverage for digital breast tomosynthesis	December	P
View up-to-date policy activity on our Medical Policy Portal	December	P, F, A

## NaviNet®

Article title	Edition	Audience
Changes coming in February 2015 to NaviNet	January	P, F, A
NaviNet changes delayed until March	February	P, F, A
Changes coming to NaviNet in March	March	P, F, A
User guides and webinar now available for recent NaviNet transaction changes	April	P, F, A
Changes to NaviNet Referrals transaction coming in May	May	P, F
NaviNet functionality will apply to New Jersey commercial members upon migration to the new platform	June	P, F, A
New changes to NaviNet scheduled for July release	June	P, F, A
Reminder of upcoming July NaviNet release	July	P, F, A
Changes coming in mid-September to NaviNet	September	P, F, A
Reminder of recent changes to NaviNet	October	P, F, A
Providers required to use self-service options on NaviNet	November	P, F, A
NaviNet resources available on the Provider News Center	December	P, F, A



## Pharmacy

Article title	Edition	Audience
Things to remember when prescribing narcotic therapy	January	P
Prescription drug updates	March	P, F, A
Select Drug Program® Formulary updates	March	P, F, A
Appropriate use of Suboxone®	June	P
Ensuring better drug coverage determination outcomes for you and your patients	June	P
Prescription drug updates	June	P, F, A
Select Drug Program Formulary updates	June	P, F, A
New mail-order facility for your patients with FutureScripts® Secure coverage	July	P, F, A
Prescription drug updates	September	P, F, A
Select Drug Program Formulary updates	September	P, F, A
Contraceptive coverage changes for 2016	December	P
Coverage of non-FDA-approved drugs	December	P
Important message for providers who prescribe drugs for Medicare patients	December	P
Our prescription drug program and safe prescribing procedures	December	P
Prescribing medications for your older adult patients	December	P
Prescription drug updates	December	P, F, A
Select Drug Program Formulary updates	December	P, F, A
Upcoming changes in coverage for intrauterine devices	December	P

## Products

Article title	Edition	Audience
Upcoming Medicare Advantage HMO benefit changes	October	P, F, A
Member benefit changes and clarifications for Pennsylvania commercial members	November	P, F, A
AmeriHealth New Jersey introduces AmeriHealth Advantage	December	P, F, A
Clarification: New routine chiropractic and podiatry benefits for Medicare Advantage plans in 2016	December	P

## Quality Management

Article title	Edition	Audience
Ensure patients know how to access care after office hours	January	P
Highlighting HEDIS®: Cervical cancer screening	January	P
Highlighting HEDIS®: Pharmacotherapy management of COPD exacerbation	February	P
Highlighting HEDIS®: Appropriate testing for children with pharyngitis	March	P
Highlighting HEDIS®: Well-child visits in the first 15 months of life	April	P
AmeriHealth encourages medical and behavioral health providers to work together	May	P, F
Highlighting HEDIS®: Well-child visits in the third, fourth, fifth, and sixth years of life	May	P
Highlighting HEDIS®: Osteoporosis management in women who had a fracture	July	P
Highlighting HEDIS®: Weight assessment and counseling for nutrition and physical activity for children/adolescents	August	P
AmeriHealth members rate their physician experience	October	P
AmeriHealth offers services to help patients communicate	October	P
Highlighting HEDIS®: Breast cancer screening	October	P
Policy reminder regarding utilization review decisions	November	P, F
Standards for medical record documentation: When there is a consultation	November	P
The AmeriHealth Quality Management Program promotes quality of care and service	November	P, F, A
<i>2015-2016 Clinical Practice Guideline Summary</i> now available	December	P
<i>2015-2016 Member Wellness Guidelines</i> now available	December	P
Standards for medical record documentation: Medical record review	December	P, F, A