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Medical and Claim Payment Policy department

The Medical and Claim Payment Policy (MCPP) department strives to ensure that the health care services we cover for our Members are deemed to be safe, effective, and of high-quality, through a critical analysis of the scientific literature and professional guidelines, with consideration of current standards of practice.

MCPP's role within AmeriHealth

The MCPP department works with various areas at AmeriHealth to determine, verify, and publish coverage decisions for services through policy development, maintenance, and revision, as well as through clinical coding and coordination of policy implementation.

Specific functions of MCPP include:

- determining coverage positions for medical products or services through technology evaluation, medical policy development, and updates to existing medical policies in accordance with standards and guidelines of accreditation and regulatory bodies;

- facilitating determination of reimbursement positions for products or services through claim payment policy development;

- managing medical codes sets in support of medical and claim payment policy, benefit categorization and group exceptions, utilization management vendors, federal and State mandates, precertification, and other activities as appropriate;

- coordinating the enforcement of medical and claim payment policies through precertification, claim system processing, and retrospective audits;

- coordinating communication of medical and claim payment policy activities to Providers, Members, groups, and brokers, as well as utilization management vendors.

Access to policies

Providers can view our medical and claim payment policies on our Medical Policy Portal at *www.amerihealth.com/medpolicy*. The policies are available to assist Providers in administering and understanding the provisions of our Commercial benefits programs.

To search for active policies, enter the policy name or policy number in the Search field.

Notifications

Notifications for our Commercial business are posted online prior to the effective date of the policies. Notifications are listed by the intended effective dates, so you can become familiar with them in advance. To read policy notifications, follow these instructions:

1. Go to *www.amerihealth.com/medpolicy*.

2. Select *Accept and Go to Medical Policy Online*.

3. Select *Active Notifications* at the bottom of the home page.

Site Activity

The Site Activity section is updated in real time as changes are made to the Medical Policy Portal and includes a snapshot of all activity that occurred within a given month, including:

- notifications

- new policies

- updated policies

- reissued policies

- coding updates

- archived policies

To access the Site Activity section, go to our Medical Policy Portal and select *Accept and Go to Medical Policy Online.* From here, select *Site Activity* to view the monthly changes.

News & Announcements

Articles related to our website and medical and claim payment policies are periodically posted within the News & Announcements section. To access the News & Announcements section, go to our Medical Policy Portal and select *Accept and Go to Medical Policy Online.* From here, select the *News & Announcements* header on the Medical Policy Portal home page to stay informed. Policies are updated frequently, so it is important to check the site often.

Coverage guidelines

AmeriHealth has delegated the responsibility for utilization management (UM) activities for certain clinical services to designated UM vendors, except for services performed in the emergency room or during an inpatient or observation unit stay. The MCPP department coordinates UM vendor clinical guidelines and AmeriHealth medical and claim payment policies with the delegated UM vendors. To access Coverage Guidelines, go to our Medical Policy Portal and select *Accept and Go to Medical Policy Online.* From here, select *Commercial Policies* from the top navigation and then select the guidelines you wish to view under Coverage Guidelines to stay informed.

Services that require precertification

A list of services that require preapproval/precertification from AmeriHealth prior to being performed for our Members is available for providers on our *Medical Policy Portal.* This list, *Services that require precertification,* includes the CPT® and HCPCS codes, where applicable, that correlate with the services and injectable drugs that are included on our Preapproval/Precertification List.

To access *Services that require precertification,* select *Policy Bulletins* from the home page and then *Services Requiring Precertification* from the left-hand navigation menu.